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WebSphere. MQ

6+ Experience

SUMMARY

- About 6+ year of IT experience as Java/J2ee and C++ Developer.
- Expertise with WebSphere HATS 6.0, 7.0
- Worked with WebSphere Business Modeler
- Sound knowledge of J2EE patterns and n-tier architecture.
- Expertise in Struts Framework.
- Profound experience in J2EE technologies (Servlets, JSP, JSF, JDBC, EJB etc.).
- killed in using web services to allow interaction between different web-applications.
- Expertise in working with Eclipse and WebSphere.
- Strong knowledge in designing UML Diagrams.
- Experience in JUnit testing and writing Validation Rules.
- Expertise in scripting languages like JavaScript, HTML, DHTML, XML and Velocity.
- Experience in Object Oriented Analysis
- Expertise in RDBMS Skills in Oracle9i/8.i, PostgreSQL and MS SQL Server
- Experience in developing enterprise Java applications for Insurance and E-commerce segments
- Ability to define and implement complex algorithms all while applying sound software design principles
- Proven expertise in Software Development Life Cycle.

THEORIS, INC – Indianapolis, Indiana - Mar – June 2006

Contractor onsite at ELI LILLY AND COMPANY Global Data Sharing Group.

- Responsible for the installation and upgrade of IBM WebSphere MQ Series and Mercator on Windows, UNIX, and Linux production servers supporting Global Business Initiative Process SAP R3/Link servers.
- Write Operation Support Instructions for Tier 1 and Tier 2 support onsite and off-shore personnel.

PATNI COMPUTERS – Somerset, New Jersey - Nov 2005 – Jan 2006

Contractor onsite METLIFE Responsible for assessment of production environment and deployment of Mercury Topaz monitors for IBM WebSphere WebServer, Application Server, and DB2 cluster.

- Review WebSphere Portal physical architecture Metropolitan Life Insurance Company (MetLife)



INSOURCE – Indianapolis, Indiana

Aug – Oct 2005

Documentum System Administrator Contractor for UNISYS at client Eli Lilly and Company.

- Responsible for maintaining servers, docbases, and web clients running replication for zones 1 (US, Canada, Latin America and Mexico), zone 2 (Europe Middle East and Africa), and zone 3 (Asia-Pacific, Japan and Greater China). Troubleshoot production issues using Remedy. Environment: Documentum Content Server 4i and 5i, UNIX, Oracle 8i, BEA WebLogic, Adobe Document Server, Landoc, Maintain RightSite, WDK, DAB, and DA

SWIFT TECHNOLOGIES – Dayton, Ohio

May – August 2005

System Analyst Contractor onsite at LIBERTY MUTUAL INSURANCE.

- Responsible for system tech requirements and specifications of mainframe and java systems and computing products and services for Fair Isaac and AION Personal Lines Insurance conversion using Rational Tools (ClearCase and Requisite Pro)

BUSINESS MANAGEMENT PERSONNEL – Indianapolis, Indiana

- Feb – May 2005

Quality Assurance Analyst Contractor onsite at ADMINISTAR FEDERAL – Develop CMM level II standards, policies, and procedures using RUP and Mercury Tools for Siebel Quality Assurance Team upgrading Siebel and Oracle RDBMS back-end systems for client U.S. Health & Human Services Computer Telephony Interface/Interactive Voice Response Unit (ICTI/IVR) call center using XML, SOAP, and CICS

CALL-TECH – Fishers, Indiana

- Dec 2004 – Feb 2005

Digital Subscriber Line (DSL) Agent at VERIZON ONLINE

- Responsible for providing technical support to ADSL residential service and backup dial-up connections. Assist customers with installation, setup and configuration. Answer technical questions and provide assistance with software installation, modem, and printer configuration. Perform short training sessions with end user by moving around the system. Troubleshoot Westell modem/router connections to browsers, personal WebPages or email (PPPoE, IE, Netscape, MSN, Win9X, and MAC. Log trouble tickets using Remedy CRM ticketing systems.

NESS CANADA, INC – Richmond, Ontario

- Aug – Dec 2004

Test Manager Contractor onsite at TELUS, responsible for TELUS (TELUS.COM) Web Content Management B2B Portal automated test plan and TELUS Enterprise Network and Calgary IDC Network production and staging environment.

- Work with Project Management, Technical Lead, and Developers to develop detailed functional requirements. Design standardized workflows for all content types and Business Units (French Translation) Required. Detail user list with all Documentum users identified and roles assigned (Author, Manager, Developer, Administrator) Identify required roles to manage content (create, edit, review, and assign) within Documentum



AJILON CONSULTING – Itasca, Illinois - May – Aug 2004
Test Manager Contractor onsite at US CELLULAR

- Responsible for architectural solution functional testing to enhance the USCC Corporate Internet infrastructure utilized by the public (USCC Customers) by upgrading Documentum, implementing a new Content Management tool and converting from obsolete software (Silverstream) to a standard J2EE application server (WebLogic).
- Verify Amdocs/Cares Content Based data CDRs created by Content Billing Platform events that trigger ETL updates into the Billing Account and Subscriber tables in SQL server.

- Validate customer buy process of Internet content with advanced mobile usability features of easyedge(SM) service offerings on handsets from Kyocera, LG, Audiovox and Motorola.
- Validate BREW platform product and business system for the development and over-the-air deployment of data services on wireless devices. Verify ability to download wireless data applications such as news, sports, weather, ring tones, e-mail, and games.

SOGETI – Indianapolis, Indiana - Feb – May 2004
Test Engineer Contractor onsite at Clarian Health Partners.

- Responsible for Sogeti SCT solution is the world-renowned Test Management Approach (TMap®), the company's methodology for structured software testing of business process flow (Admit, Discharge, Admit) requirements and specifications for cloverleaf interface connectivity, discrete interface message formats, interface engine translations, aliasing, data filing between downline systems (Pharmacy, Meds Integration, Order Management, PathNet, Alpha Billing (PowerForms), and Charge Services for Person Management, Enterprise Eligibility Management, SurgiNet, Outpatient Rehab and PowerChart with lab viewing results) using 21CFR Part 11 and HL7 interfaces. Write Clarian Health Partners (CHP) test plan in Mercury WinRunner 7.6

PSI Consulting – Dayton, Ohio - November 2003 – January 2004
Performance Test Engineer Contractor to LEXIS NEXIS.

- Responsible for scheduling Lexis-Nexis test runs, creating and running LoadRunner scripts and analyzing the test data to identify and minimize the overall reliability, performance, and capacity impacts of the XML Gateway (LNG) releases. Baseline and Load Tests and report; Response Time for all Users, Response Time for 90% of Users, Number of Transactions Passed, Number of Transactions Failed, Throughput, and comparison of performance metrics under different load conditions

Analysts International – Indianapolis, Indiana - Sep – Nov 2003
Performance Test Engineer Contractor to SALLIE MAE

- Responsible for installation and configuration of OLAP based reporting tool (Mercury Topaz) on Tomcat Server.
- Setup the User Data, and System settings to monitors, event based alerts and dashboards to validate Service Level Agreements (SLA) for Oracle, SQL, and Sybase RDBMS,



- Netscape Enterprise Server, IBM WebSphere, DB2, DB2Connect, Java, and F5 Labs IP Redirectors. Produce reports in XML, Excel, and PDF formats.

United Information Technology – Shawnee Mission, Kansas - Sep – Dec 2002
Test Manager Contactor to SPRINT

- Responsible for regression test new functions added to the existing Objectel and TDM equipment for Call Server Complex in Western Region.
- Verify Vitria Businessware and MQ Series middleware channels, connectors, and paths for engineering, trunk, facility, and traffic routing orders.
- Ensure system ability to provision Line/Trunk Gateway services over Nortel ATM Packet Network using Passport 15000, MG9000, and MG4000 succession switch architecture.
- Validate Line Gateway-POTS, Coin, Pay Phone, BRI, xDSL, T1 Private Lines, DSO Specials, GR-303, and Trunk Gateway-ISUP, PTS/MF, PRI, IXC, ISP, and PBX.

Darwin Partners – Herndon, Virginia - July – Sep 2002
Test Engineer Contractor to NEXTEL

- Responsible for designing Wireless Number Portability (WNP).
- Define provisioning flows for **Ensemble/Amdocs**, Telcordia Service Management Gateway (SMG) 3.0, NPAC, and clearinghouses to verify 1st and 2nd level message-processing engine, and service order activations.
- Design Port-In, Port-Out, Port to Original, Snapback, Disconnect, Intra Service Provider Port, Data administration, Security, and Support test scenarios and test cases to verify data integrity of interface messages. Environment: EDI/FAX, C++, Oracle, XML/MQ Series, SQL, CORBA-APIs, CMIP, IIOIP, and TCP/IP.

Capitol College – Laurel, Maryland - Aug 2001 – Sep 2002

Adjunct Professor, teaching introduction to Multimedia applications and software, Multimedia standards: text, sound, images, and videos, use of Macromedia Flash, Director and Shockwave software (from Macromedia) multimedia on the web.

- Students are expected to design a Director movie.

NET-tel Communications – Washington, D.C., - May – Oct 2000
Senior Manager of Network Integration and Retrofit

- Responsible for integration of NORTEL DMS 500 and Passport ATM Central Offices (CO) and Co-location sites in over 22 markets offering integrated telecommunications applications (INET, Local, Long Distance, Int'l, Vmail, and Operator Assistance) providing ATM switching and advanced voice processing (i.e. silence suppression, compression, fax/modem detection and echo cancellation).
- Ensure Network Operation Center (NOC) access and ability to monitor environmental, and fuse alarms. Conduct Voice Quality and Fault Management test, Certify SS7 point codes per customer information and execute OSI Layer 1-3 test.



HCL/James Martin – Herndon, Virginia - **April 1999 – Jan 2000**
Test Lead Contractor at WINSTAR

- Responsible for Y2K End-to-End test plans for Wireless, Resale, Long Distance, and Broadband services.
- Perform Operational Readiness Testing (ORT) and Acceptance Testing of 5ESS switch, network elements, Cisco routers, hubs, switches, firewalls, access concentrators.
- Interact with vendors, developers to report, resolve, and test fixes in the lab.
- Validate network, traffic data, order processing, provisioning, data interfaces, and 3rd party billing systems PEROT, Midcom CRM, and Kenan Arbor/BP.
- Run a reject rater and verify that all traffic for the cycle has been rated.
- Develop order aging reports, load traffic, rate loaded calls, duplicate traffic check, back out & re-rate a customer, rating rejected call

SRA International – Fair Lakes, Virginia - **October 1998 – April 1999**
Responsible for USPS, GAO, RCAS test plans for legacy information systems and web-based Enterprise Information System (EIS).

- Develop functional and technical documentation for TCP/IP/SNA systems and applications.
- Interview the end-users, members of system maintenance to redefine the systems functional requirements
- Perform regression testing of source code corrected by developers. Provide technical support for Project Management Office, and coordinate all United States Army Reserve Component Automation System Y2k issues.
- Certify GAO Y2K compliance of desktops, TCP/IP/SNA network applications, operating systems, hardware devices, COTS and GOTS packages.

CACI, Inc. – Arlington, Virginia - **Sep – Dec 1997**
FDIC Develop Y2K Standards, Policies, and Procedures for Federal Deposit Insurance Corporation (FDIC) using Platinum Solution Methodology and Renovate 2000 Methodologies methodology for BIOS, Operating System, and Applications.

- Load source project code.
- Build Repository from source code.
- Perform date search and validation.
- Perform impact assessment and validation.
- Remediate programs.
- Compile and Test programs.
- Regression test source code and write results for desktop, mobile applications, system applications, and data set interfaces WAN, Local Area Backbone Network, IBM ES9000, Amdahl 6650M, MVS/ESA, IBM DB2 DBMS and Computer Associates DataCom/DB DBMS

Federal Express – Indianapolis, Indiana - **JULY 1989 - NOV 1996**
Associate Engineer - National Hub Operations (IND/AFW/ANC) responsible for development of Monthly Operating Plans (MOP) for supported areas.

- Assist in Industrial Engineering projects and studies that control or reduce operating expenses.



- Prepare reports for management regarding external changes and potential problem areas which affect operations (i.e., flight schedule, new market areas, etc.)
- Facilitate meetings with Hub Vice President, Directors, and Senior Managers for 500-employee package distribution and supply chain operation.
- Perform time & motion studies, estimate time to completion, and develop work measurements by job class.
- Design technical training materials, job-aids, and checklists. Perform Business Process Re-Engineering.

EDUCATION / CERTIFICATIONS

- Master of Computer Science 2003
- Bachelor of Science, Computer Information Systems 1999